Online Registration Framework / System

http://orf.gov.in

Agenda

- What is ORF?
- Features of ORF
- How to use ORF?
- On-boarding Process

What is ORF?

- ORF is a framework to link various hospitals across the country for Aadhaar based online registration and appointment system, where **counter based OPD registration and appointment system through Hospital Management Information System (HMIS) has been digitalized**.

Features of ORF

- Facilitates online appointment for patients having Aadhaar Number as well as Non-Aadhaar
- Almost no data entry for patients with Aadhaar Number through eKYC.
- UHID is created for the new patients with Aadhaar Number.
- Separate line in the Hospital having online registration through ORF.
- Multiple Hospitals on the same portal.

Features of ORF

- OTP based Cancellation Process
- Dashboards for consolidated count and for each Hospital.
- Bi-lingual interface
- Provision for feedback
- Frequently Asked Questions (FAQs)

How to use ORF?

- Patients having Aadhaar Number and mobile registered with UIDAI. Such patients need not to enter any details and it will be fetched from eKYC service of UIDAI.
- In case patients have Aadhaar Number but mobile number is not registered then authentication is done by name. Patients need to enter the details.
- If patient does not have aadhaar number then patient must have mobile number and have to enter the detail after OTP verification.

How to use ORF?

- After details are available, then Hospital and Department is to be selected.
- Based on which calendar of selected hospital and department will be displayed.
- Patient will select date and fix the appointment.
- Appointment slip will be generated.
- Patient can make payment online, if applicable.
- UHID will be generated only for patients having Aadhaar Number.

How to use ORF?

- Appointment can be cancelled by
  - Appointment ID
  - Aadhaar Number
  - UHID
- Cancellation using OTP of the confirmed mobile number.

On-boarding Process

- Pre-requisites
  - Counter based appointment system should be functional in the hospital.
  - Internet Connectivity has to be in place in Hospital.
  - Data sharing through web services
  - Low-end server with Linux will be required.
  - Technical details to be shared
  - Fill the form, scan & upload.
  - Make appointment & registration services online.

Thanks

Take Appointments through

http://orf.gov.in

Its easy & friendly